



**THE GEORGE  
WASHINGTON  
UNIVERSITY**  
WASHINGTON, DC

Responsible University Official: Associate Dean for Graduate  
Medical Education, DIO  
Responsible Office: SMHS Office of GME  
Most recent revision:

## RESIDENT GRIEVANCE POLICY

### **Policy Statement**

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This policy outlines the process by which resident complaints related to the clinical learning environment, the program, or faculty will be addressed. Grievances addressed under this policy include but are not limited to, working conditions, benefits, and failure of the GWU SMHS to fulfill its obligations to the residents under the terms of the residency contract. Any resident serving in an ACGME-accredited program may seek resolution of grievances under this Grievance Policy.

### **Who Needs to Know This Policy**

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All Accreditation Council for Graduate Medical Education (ACGME)-accredited residency and fellowship programs sponsored by the GW School of Medicine and Health Sciences (SMHS)

### **Policy Contact**

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Associate Dean for Graduate Medical Education, DIO

### **Who Approved This Policy**

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Graduate Medical Education Committee (GMEC)

### **History/Revision Dates**

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Effective: July 1, 1999

Revised, reviewed and approved: GMEC: November 15, 1999

Revised, reviewed and approved by GMEC: February 27, 2017

## **Policy**

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Should a resident in an ACGME-accredited program have concerns or complaints about the residency program or the educational learning environment, it is recommended that the resident first address the issue with the Program Director and/or Department Chair. If the matter is still not resolved to his/her satisfaction, or if the resident believes real or perceived conflict of interest would preclude or render unproductive such a discussion, the resident may seek assistance from the GME Ombudsperson(s) for advice and council on the most appropriate course of action to address the concern. If at any time the resident is uncomfortable with these discussions or unsatisfied with previous counseling or recommendations, the resident may seek the assistance of the Associate Dean for Graduate Medical Education.