Primary Team “CONSULT” Tool:

**CONTACT:** Give your name and team. Identify if you are a medical student, resident, or fellow. Inform them that you are requesting a consult.

**ORIENT:** Give pt’s name, MRN and location

**NARROW QUESTION:** “My question for your service is…”

**STORY:**
- age, gender
- relevant PMHx
- HPI, hospital course
- Focused exam pertaining to narrow question above
- pertinent labs/imaging
- Any other work-up you have done to answer the question before calling the consult

**URGENCY:** “This pt should be evaluated...emergently (ASAP), urgently (same-day), or Can wait to the morning”

**LAST:** Give the consultant an easy way to contact the primary team. “Is there anything you would like us to do before you see the patient?”

**THANK:** your colleague for their help
Consult Team “CONSULT” Tool:
Follow this checklist when RECEIVING a consult

**CONTACT** Introduce *yourself*

**ORIENT:** Document patient’s Name, MRN and location.

**NARROW QUESTION:** A narrow question was defined

**STORY:** Listen to the story first, and then ask your own service-specific questions pertaining to the consult.

**URGENCY:** Be sure to clarify when the patient needs to be seen (ASAP, Same-day or Can wait to the morning)

**LAST:** Document contact info for primary team. Be sure to clarify:
   1. When you will see the patient
   2. Do you have any initial recs before seeing the patient
   3. When you anticipate having further recommendations

**THANK:** Did you thank the team? A little kindness goes a long way!