Date: October 8, 2020

The Digest - GW Clinical Enterprise

GW Covid-19 Intelligence Reports: https://guides.himmelfarb.gwu.edu/SituationReport

2. Light a Candle to Honor Those Affected by COVID-19

| GW MFA | GW Hospital | GW SMHS | Staying GWell |

The GW Medical Faculty Associates

1. IMPORTANT REMINDER: New PPE Requirement for DC Based Providers: In response to new guidance on PPE for healthcare personnel from the DC Department of Health, we have updated the MFA's requirements for PPE usage in DC based clinics and have updated recommendations for clinics in MD and VA. Please find the updated
Additionally, we have updated the Healthcare Personnel COVID-19 Exposure or Positive Notification Workflow.

PLEASE NOTE: Face shields are available in MFA Clinics, and the GW Hospital has all PPE available in each department.

2. IMPORTANT REMINDER: The New Venue for COVID-19 Testing is Shenkman Hall - Located at: 600 23rd Street, NW, Washington, D.C. - entrance is on the corner of 23rd and G Streets

GWCOVID19Testing.com

To ensure the safety of our patients and providers, we have moved the GW MFA's COVID-19 testing to Shenkman Hall, located at 600 23rd St NW, Washington, DC 20052 - entrance is on the corner of 23rd and G Streets - beginning on September 28, 2020.

- Regular Testing Hours - Monday through Friday from 8:00 am to 3:30 pm.
- Patients with a provider order and GW health care workers are welcome.
- General walk-in patients are also welcome.

If you need an evaluation, please contact your healthcare provider, visit one of our GW Immediate & Primary Care Sites (gwdocsipc.com), or call 202-677-MED3 (6333) to schedule a Virtual Health Visit.

If you are having symptoms consistent with COVID-19 (cough, shortness of breath, fever, chills, muscle aches, headache, nausea, vomiting, diarrhea, sore throat or new loss of taste or smell), it is important that you self-quarantine at home until you are able to get a COVID-19 test with a negative result and have clearance from your health care provider.

As always, even if you are not having symptoms, please remember to wear a mask at all times around other people, maintain 6 feet of physical distancing and use good hand hygiene. Please be safe and stay healthy.

3. INFORMATION SECURITY: Phishing and Telephone Scam Advisory

In light of the recent IT security issue that affected the entire UHS network, we wanted to
remind employees that it is essential for everyone to be on the lookout for ALL potentially fraudulent communications.

The frequency of daily ransomware attacks increased 50 percent during the third quarter of 2020. COVID-19 has driven a new wave of ransomware attacks on academia, hospitals and other healthcare entities, as hackers attempt to force hospitals to pay the ransom demand to quickly restore operations. UHS is not alone - companies in all industries are experiencing a significant increase in telephone scams and fraudulent emails, commonly known as phishing scams. The purpose of these scams are to engage with unsuspecting employees to obtain user credential information and other confidential information to infiltrate the organization’s network to propagate their malicious activity.

**Telephone Impostor Scams:**

- If you receive an unsolicited telephone call from someone claiming to be from a third party or a technical support company to support you during this security incident, hang up immediately. Microsoft and other vendors, such as Symantec, do not make unsolicited telephone calls to individual employees to help fix security issues.
- Treat all unsolicited telephone calls with skepticism. Do not provide any personal information, including your username and password or any confidential information.
- Never give remote control of your computer to a third party, unless you can confirm that it is a legitimate representative with whom we have contracted for support.
- If you are unsure of the legitimacy of the caller, ask the caller for a call back number, hang up, and call your local helpdesk.
- Verify telephone numbers through a separate source.

**Email Phishing Scams:**

- Malicious attachments or links might masquerade as links to a Google Doc or other seemingly innocent material.
- Malicious invitation to download documents from OneDrive, Box or other cloud storage.
- Do not click on any links, zip files or open any attachments that look suspicious. Pay special attention to password protected documents. When suspicious, do not forward the message but use the "Report Message" feature in Outlook and security team will receive a notification for investigation.
• Do not respond to emails that create a sense of urgency without first verifying the validity of the sender.
• Do not respond to emails that request sensitive information (e.g., login credentials, social security numbers).
• If you get a suspicious email from a co-worker or friend, call them on the telephone to verify that they sent it.

If you do click on a link that may be an email phishing scam or have been a victim of a telephone scam, please contact your manager and contact the Solution Center immediately at solutioncenter@mfa.gwu.edu or via phone at 202-741-3636.

GW Hospital

1. High Risk States: Mayor Muriel Bowser has issued an order requiring individuals to self-quarantine when returning to DC after non-essential travel to one of the “high risk” states in the nation. The self-quarantine should last 14 days from the date of your return from the identified high risk state. The latest list of states was updated this past Monday and is here: https://coronavirus.dc.gov/release/dc-health-releases-updated-list-high-risk-states-oct-5-2020

Please note that a new list of high risk states will be released Monday, October 19.
1. VOLUNTEERS NEEDED for Community Flu Shot Events!

The George Washington University's commitment to care and safety extends well beyond our campus environment. This year we know that the seasonal influenza virus and the virus that causes COVID-19 will both likely be circulating this fall and winter. We do not know very much about how the two viruses interact, but we do know that both have the potential to cause serious illness or death, especially in underserved populations.

As a result, the George Washington University is partnering with several community organizations to provide free influenza vaccines to residents in medically underserved areas of the city. Example partners include Bread for the City, Family Medical and Counseling Services in SE DC, the United Medical Center Mobile Health Van, several churches, food banks, and others.

**We are looking for both medical and non-medical volunteers.** All faculty, staff and students are encouraged to participate - *we have a particular need for licensed RNs, NPs, PAs, and MDs who can serve as clinical leads.* If you are a student in a clinical program at GW (RN, PA, MD) and trained to given IM injections, there will be a licensed medical provider on site for supervision. Non-medical volunteers will be providing assistance answering questions on-site, directing patients, etc.

If interested, please visit [https://smhs.gwu.edu/occupational-health/influenza-vaccine-clinic](https://smhs.gwu.edu/occupational-health/influenza-vaccine-clinic) to register as a volunteer. We will communicate the specific dates, times, and locations as these are confirmed with each community partner. You will be able to then register via the online schedule, to commit to a specific volunteer slot and function.

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**Staying GWell**

[https://smhs.gwu.edu/wellness/resources/covid-19-wellness-resources](https://smhs.gwu.edu/wellness/resources/covid-19-wellness-resources)
This email is intended to serve as a digest of all messaging for our clinical faculty, students, and staff. **This email is distributed at the close of business each Thursday**, as we are managing operations during the COVID-19 pandemic.

This content will also be available at [www.COVID19GWHealth.com](http://www.COVID19GWHealth.com) - please refer to that site often, as we will be posting updates on a regular basis.

If you have feedback, please feel free to send to [SMHSNews@gwu.edu](mailto:SMHSNews@gwu.edu)