

Primary Team “CONSULT” Tool:

CONTACT: Give your name and team. Identify if you are a medical student, resident, or fellow. Inform them that you are requesting a consult.

ORIENT: Give pt’s name, MRN and location

NARROW QUESTION: “My question for your service is...”

STORY:

- age, gender
- relevant PMHx
- HPI, hospital course
- Focused exam pertaining to narrow question above
- pertinent labs/imaging
- Any other work-up you have done to answer the question before calling the consult

URGENCY: “This pt should be evaluated...emergently (ASAP), urgently (same-day), or Can wait to the morning”

LAST: Give the consultant an easy way to contact the primary team. “Is there anything you would like us to do before you see the patient?”

THANK: your colleague for their help

Consult Team “CONSULT” Tool: Follow this checklist when RECEIVING a consult

CONTACT Introduce *yourself*

ORIENT: Document patient’s Name, MRN and location.

NARROW QUESTION: A narrow question was defined

STORY: Listen to the story first, and then ask your own service-specific questions pertaining to the consult.

URGENCY: Be sure to clarify when the patient needs to be seen (ASAP, Same-day or Can wait to the morning)

LAST: Document contact info for primary team. Be sure to **clarify**:

1. When you will see the patient
2. Do you have any initial recs before seeing the patient
3. When you anticipate having further recommendations

THANK: Did you thank the team? A little kindness goes a long way!